

Demonstrated Experience

This form requires information about Applicant's demonstrated experience in the provisioning of Broadband across the State of Iowa. Applicant shall include relevant information about their experience that has prepared them to deploy their proposed Project, such as, for example community partnerships and service; number of years in business; number of years' experience provide the types of services sought by this NOFA; if the Applicant is a relatively new provider/market entrant an explanation of the benefits, if any of being a newer provider. Market entrant; or the level of technical experience in providing the types of services sought by this NOFA.

As stated in the Application Business Information question, Shellsburg Cablevision, Inc. dba USA Communications has a proven reputation of providing high quality and reliable service and is led by experienced staff that can manage the established organization to successfully implement and operate the proposed North Iowa River Corridor Broadband Expansion.

USA Communications currently serves 9 communities in rural Iowa including Belle Plaine, Marengo, Blainstown, Shellsburg, Urbana, Center Point, Robins, Alburnett, and Central City. USA Communications strives to provide its communities with the best technology available. The specific broadband project team experience, which is most relevant to the proposed project is as follows:

In 2013, USA Communications constructed a fiber to the home network in the community of Robins, Iowa. The total project investment was \$4,001,669.00.

In 2014, USA Communications constructed a fiber to the home network in the community of Center Point, Iowa. The total project investment was \$3,068,841.10.

In 2016, USA Communications constructed a fiber to the home network in the community of Shellsburg, Iowa and in the rural telephone exchange. The total project investment was \$6,785,959.92.

In 2017, USA Communications constructed a fiber to the home network in the communities of Alburnett and Urbana, Iowa telephone exchanges. The total project investment was \$9,064,331.62.

In 2018, USA Communications constructed a fiber to the home network in the community of Central City, Iowa. The total project investment was \$1,911,912.91.

In 2019 and 2020, USA Communications constructed a fiber to the home network in a section of the Blainstown rural exchange. The total project investment was \$3,748,893.33.

As demonstrated above, USA Communications continues to invest in expanding their fiber network to provide the best broadband service available to their existing service areas and beyond.

The resumes of key USA Communications team members are included to provide further evidence of USA Communications's ability to successfully implement the proposed North Iowa River Corridor Broadband Expansion.

USA Communications is a financially viable organization with the capability to meet all financial requirements outlined in this project. USA Communications has a history of continued business success and meeting financial obligations within the communities they serve.

Curtis Eldred

595 Robinwood Drive, Robins, IA 52328

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HIGHLIGHT OF QUALIFICATIONS

- Over 25 years combined experience in office and management in small business and corporate environments focused on achieving and exceeding company goals and expectations, and maintaining a strong relationship with management based on mutual respect, open communication, and loyalty
- Evaluated P & L, daily accounting, budgets, forecasts, and payroll functions with a successful history of meeting and beating established budgets and goals through strong fiscal responsibility
- Ensured compliance with General Accepted Accounting Principles (GAAP) via oversight of internal controls and procedures
- Designated point of contact for local and national vendors, corporate attorneys, financial institutions, employees, and board of directors
- Aided in planning, development, and execution of Network Operations Center (NOC) for a local telecommunications system that monitored and maintained cable, telephone, internet and cellular networks.
- Proficient on Windows PC, Linux including Excel, Word, Power Point
- A confident, intelligent, trustworthy, loyal, determined, organized, motivated, and creative individual

ADMINISTRATION

- Centralized and administered confidential corporate legal and investor documentation
- Developed and implemented administrative policies and procedures for office and technical staff, to ensure an efficient, effective, and productive office
- Oversaw and performed administrative and technical tasks, answering phones, greeting clients, handling customer concerns, provisioning of servers, routers, and fiber optic transport systems
- Handled shipping and receiving, vendor management and customer follow up through systematic communication
- Developed, executed, and communicated employment policies and procedures to ensure legal and ethical compliance, employee satisfaction and management compliance

MANAGEMENT/HUMAN RESOURCES

- Recruited, interviewed, and assisted in the selection of professionals essential to company success
- Responsible for organization and maintenance of employee files to ensure legal compliance, confidentiality, and efficient processing of past, current, and future employees
- Supervised group of 20 employees who performed alarming/dispatching, inventory control, budget analysis, process development and office administration duties for a telecommunications company
- Performed annual review and selection of employee health and disability insurance
- Completed and conducted employee and agent reviews quarterly and annually for 5 – 20 employees and agents

FACILITIES/INVENTORY

- Supervised team responsible for telecommunications systems building, monitoring, and responding to system alarms
- Responsible for the repair or return and refund of damaged or incorrect merchandise and equipment by working with appropriate vendors and representatives through established procedures

Curtis Eldred continued

EMPLOYMENT

USA Communications, Shellsburg, IA General Manager 12/2015 - Present

Clarence Telephone Company, Inc., Clarence, IA General Manager 8/1997 – 12/2015

Iowa Network Services, Inc. West Des Moines, IA, Network Technician 2/1993 – 8/1997

Triax Cablevision, Cedar Rapids, IA System Technician 10/1992 – 2/1993

United States Marine Corps 11/1988-10/1992

EDUCATION

University Of Iowa – Bachelors Business Administration

ACTIVITIES, LEADERSHIP, & RECOGNITION:

Rural Iowa Independent Telephone Association Legislative Committee 2002 - 2006

Rural Iowa Independent Telephone Association Board of Directors 2006-2012

Rural Iowa Independent Telephone Association President 2012

CHAD LEFEVERE

319-521-9991
clefevere@fmtcs.com

6268 33rd Ave Dr
Shellsburg, IA 52332

OBJECTIVE

To leverage my training and experience in telecommunications and passion for leadership to help lead USA Communications into the ever changing telecom industry.

SKILLS

- Excellent customer relationship skills
- Teambuilding, team leadership
- Network Administration
- Outstanding communication skills
- Hardworking, goal oriented and motivated

EXPERIENCE

USA Communications - Network Administrator/Operations Manager 2004 - 2021

- Responsible for all network equipment, including all service provider equipment
- Maintaining all backups of network and office equipment
- Support for technicians in the field with technical issues
- Responsible for selection and purchase of all office equipment
- 24/7 support for issues and upgrades for network equipment

iWireless – Activation Specialist 2002 - 2004

- Fill in supervisor
- Setup of phone plans and features for dealers and ITC's
- Inventory control for dealer locations
- Personnel trainer for new hires

Global Wireless – Sales Representative 2001 - 2002

- Sold and serviced iWireless products
- Customer relations and support for new and existing customers

iWireless – Sales Representative 2000 - 2001

- Top sales representative in region
- Sold iWireless services and phone plans
- Built customer loyalty thru outstanding customer support and service

EDUCATION

Kirkwood Community College

June 2012

- LAN Administration

LAINIE C. SCOTT

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EDUCATION:

Mount Mercy University, Cedar Rapids, Iowa
Dates of Attendance: 8/2007–5/2009
2009 Outstanding Management Student
Bachelor of Business Administration Degree, Magna Cum Laude
Concentration: Administrative Management, Human Resource Management, Accounting

Kirkwood Community College, Cedar Rapids, Iowa
Dates of Attendance: 8/2005–12/2006
Associate of Arts Degree
Concentration: Business Administration, Accounting

Coe College, Cedar Rapids, Iowa
Dates of Attendance: 8/2003–5/2005
Concentration: Nursing

Washington High School, Vinton, Iowa
Graduation – 5/2003

QUALIFICATIONS:

- 12 years accounting experience in insurance and telecommunications industries
- Proficient in Microsoft Excel, Word, PowerPoint, Outlook; Adobe Professional
- Detail-oriented and highly organized
- Superior analytical and problem solving skills
- Strong ability to multitask and handle aggressive deadlines
- Ability to learn new processes quickly
- Aptitude for process improvement and documentation

EXPERIENCE:

USA Communications, Shellsburg, Iowa
Accounting Manager, 9/2018–Present
Accountant, 9/2017–9/2018

- Managing the monthly close process including posting journal entry transactions, bank and account reconciliations, inventory and work order close processes
- Assisting and reviewing accounts payable and accounts receivable
- Guiding accounting clerical staff
- Preparing and review of balance sheets, income statements, and other financial reports for board members and management
- Administration of bi-weekly payroll processes and associated tax reporting
- Reconciling and analyzing general ledger accounts and financial statements for completeness and accuracy identifying any financial discrepancies; researching and resolving any reconciling items
- Development and maintenance of internal controls by documenting and administering policies and procedures
- Maintenance of accounting and financial record keeping including a complete electronic filing system
- Coordination, preparation, and compilation of year-end reporting for auditors, tax consultants, management, and board of directors
- Maintenance of accounting policies in accordance with regulatory requirements set forth by state and federal agencies including the Internal Revenue Service, State of Iowa, Federal Communications Commission, and U.S. Department of Agriculture Rural Utilities Service
- Administering estate payments for cooperative member capital credit allocations
- Reporting and remitting bi-weekly, monthly, quarterly, and annual taxes
- Administering employee benefits

Transamerica, Cedar Rapids, Iowa

Finance, 10/2007–9/2017

Senior Financial Analyst, Health Reporting, 4/2017–9/2017

Senior Accountant, Reinsurance, 3/2016–4/2017

Intermediate Accountant, Reinsurance, 2/2013–3/2016

Accountant, Product Withholding and Reporting, 5/2011–2/2013

Senior Accounting Associate, Product Withholding and Reporting, 6/2009–5/2011

Intern, Product Withholding and Reporting, 10/2007–6/2009

- Working cooperatively in a team environment
- Analyzing product results and monitoring key performance indicators to ensure alignment with strategy
- Ensuring accurate and timely quarterly close activities
- Communicating quarterly and annual financial results to management
- Improving efficiency within multiple processes by identifying and eliminating data flow redundancies and automating functions using Excel VBA Programming and complex formulas
- Strengthening internal control environment and data integrity to ensure high-quality financial information is provided to internal and external stakeholders
- Project lead for Annual Statement Reinsurance Schedule consolidation and review
- Preparation of multiple Annual Statement exhibits and schedules for reporting to Regulatory Agencies
- Ensuring compliance with regulatory reporting requirements
- Preparing and processing journal entries to the general ledger to ensure accurate financial records
- Performing and reviewing bank and suspense account reconciliations
- Analyzing and explaining significant YoY and QoQ changes on an individual account basis
- Providing high quality financial reporting and analysis for the annual budget
- Daily deposit of federal and state withheld taxes for multiple subsidiary companies
- Reconciling balance sheet and income statement accounts on a daily/monthly/quarterly/annual basis
- Preparation of quarterly/annual tax returns for 40 U.S. States, three U.S. territories, and the Internal Revenue Service
- Researching state/federal withholding requirements and tax law and regulation changes
- Writing and verbally communicating with various tax and regulatory agencies, auditors, divisional contacts across Transamerica, and business partners at Scor Global Life Americas

References Available Upon Request

Jody A. Traut

8101 Wildwood Ln, Toddville IA •319-450-2064• JTraut@usacomm.coop

Objective

Dedicated, motivated and organized individual applying for the position of office manager with USA Communications in order to support team members using professional communication, excellent cooperation and customer service skills for mutual growth and success of this company and staff

Key Skills

20 + Years Customer Service	Report & Document Preparation	Proficiency in Accounting Principles
Telephony/Consumer Electronics	Advanced Excel Spreadsheet skills	Time Management & Prioritization
Create Office Procedure Manuals	Advanced Data Entry Experience	Motivated Team Player & Leader
Sales & Marketing Design	Meeting & Event Planning	Good Organizational Skills

Experience

USA COMMUNICATIONS, Shellsburg, IA

Nov 2020 to Present

Office Manager

Supervises office & clerical staff. Over sees maintenance of machines and equipment and dispensing of supplies. Ensures reliable filing and safekeeping of corporate records. May direct routine account, bookkeeping and customer service activities. Marketing and Social Media duties. Serve as the manager of customer service and the billing process and handle complex customer issues and complaints.

USA COMMUNICATIONS, Shellsburg, IA

2016 to Nov 2020

Accounting Assistant

Daily Corporate Accounting & Bookkeeping
Tracking & Monitoring Departmental Expenses
WO/PO tracking & reconciliation
Tax Reporting & Audit preparation Assistance

AP/AR Monthly Invoicing &
Management Meeting Preparation & Support
Subscriber Count reporting
Extensive knowledge/experience of MACC
Billing and Accounting Software

ATC COMMUNICATIONS, Atkins, IA

2005 to 2016

Telephone/CATV/Accounting Administrator

CHILDCARE PROVIDER, Atkins, IA

2002 to 2005

VERIZON/WORLDCOM, Cedar Rapids, IA

1998 to 2002

Administrative Assistant III

MCI CONSUMER MARKETS, INC, Cedar Rapids, IA

1992 to 1998

Administrative Assistant

MCI TELECOMMUNICATIONS, Cedar Rapids, IA

1990 to 1992

Customer Service Professional

Education

THOMAS JEFFERSON HIGH SCHOOL, Cedar Rapids, IA

Graduated 1989

KIRKWOOD COMMUNITY COLLEGE, Cedar Rapids, IA

Enrolled 1989

Various computer & software Technologies

General Liberal Arts Studies